**Mukesh** **Chanderia**

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# PROFESSIONAL SUMMARY

SENIOR IT PROFESSIONAL with over 12+ years of expertise in working in Data Centres, Network Infrastructure Support, Change Implementation, and Team Management.

## Primary Skillset

### F5

* Configuring Virtual Server, Pools, Nodes, iRules, Profiles, and Health monitor on F5 LTM.
* Troubleshooting issues related to pools, monitors, profiles, and VIP's.
* Creating SSL profiles for client and server on F5 LTM.
* Installing SSL certificates for Client and server F5 LTM.
* Hands of experience in upgrading F5 Physical as well as vCMP guests.
* Knowledge of SD-WAN concepts: vManage, vBond and vSmart.

### Routing & Switching

* Switching configuration: Vlan, STP, PVST, RSTP, Trunking etc.
* Hands-on experience on Nexus 5K and 7K: vPC, VDC.
* Hands-on experience in configuring Interior Routing Protocols like (BGP, OSPF, BGP).
* Creation & modification of Access List, Prefix list, and Route Map.
* Creation & modification of VLAN, VTP, VSS, Port Channel, and Ether channel configuration (PAGP, LACP & Mode ON).
* Upgrade IOS of Cisco switches 2960,3650, 6880, and 7010 series.
* Upgrade IOS of Cisco ASR & ISR routers.
* Handling Troubleshooting calls related to Routing and Switching.
* Hands experience in upgrading Infoblox IPAM.
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* Implementing switching with redundancy and load balancing through HSRP.

### Application Centric Infrastructure (ACI)

* Configuring & modifying ACI fabric as per requirement.
* Creating Tenants, VRF & Bridge Domain, AAEP Profile, EGP, vPC, External L2 & L3 Domains.
* Hands of experience of upgrading Cisco ACI Fabric.
* Troubleshooting ACI Issues.

## Secondary Skillset

### Hands-on experience on Cisco VPN

### Good Knowledge & functionality of Cisco ISE

### Good Knowledge & understanding of the functionality of Palo Alto

### Good Knowledge & understanding of the functionality of Cisco ASA

* Knowledge of SD-WAN concepts: vManage, vBond and vSmart

### Good Knowledge & understanding of the functionality of Azure

## Day-to-Day Activity

* Hands-on experience working with the ticketing tool SNOW.
* Generating CSR (Certificate Signing Request) through Venafi.
* Making emergency changes in the network to resolve high-priority incidents.
* Handling Customer escalation and meeting SLA
* Work with the Problem Management team to mitigate repeated issues.
* Health check of all network devices through SolarWinds.
* Working with vendors like Cisco, F5, Infoblox etc to resolve escalated issues.
* Attends daily incidents and change control meetings as well as conducting troubleshooting bridges with peers, vendors, and customers.

# EXPERIENCE

ASSOCIATE CONSULTANT

Dec 2016 – Present

### HCL Technologies

* Tracking the network performance daily by generating reports by SolarWinds and troubleshooting the network issues.
* Performing the configuration changes through the change control systems and processes.
* Assessing and resolving the frequent network issues; administering networking, routing and interconnectivity issues.
* Leading and monitoring performance of the team members for maintaining excellence in IT Operations; training team members to enhance their technical skills and productivity.

## COMPLEX IMPLEMENTATION TEAM

Dec 2015 - Nov 2016

### British Telecom

* Part of the Project Implementation Team managed change requests/service requests for North America, Latin America, Europe, and APAC regions.
* Led change/service requests, such as bandwidth upgrade of the primary or secondary circuit, Router/Switch configuration, GRE over IPsec, BGP, OSPF EIGRP, RIP implementation and troubleshooting, Policy-based routing, NAT, Inter-VLAN routing, HSRP, Port configuration, Port-Security, dot1x, IOS upgrade, the configuration of routers/switches.

## SENIOR NETWORK ENGINEER

Oct 2011 - Dec 2015

### Locus Enterprise Solutions Limited

* Working for client LRDE. Part of DRDO), Responsible for 7 remote sites across India.
* Resolved trouble tickets as well as resolve the issue within the set standard SLA.
* Led troubleshooting of any connectivity issues like VLAN assignment to the user groups.
* Issued tickets with the ISP and vendors for any link-down issue and worked towards an early resolution.
* Assured backup of the device configuration, part of change approval meetings.
* Developed RFC (Request for Change) for a change request to be implemented.
* Provided support for planned activities like IOS upgrade, and faulty parts replacement; maintained network diagrams in MS Visio, to keep the inventory records up to date.

## NETWORK EXECUTIVE

Apr 2009 - Nov 2010

### Akash Optifibre Limited

* Responsible for resolution of all levels of NOC trouble calls within a statewide Ethernet and IP routed network.
* Creation & documentation of formal troubleshooting and service activation processes.
* Create lab environments to diagnose network issues or performance reviews.

# EDUCATION

## Bachelor of Engineering (B.E.)

**Electronics & Communication**

*Rajasthan University, Sikar*

# CERTIFICATIONS

## CCNA *Cisco* - *CSCO11492575*

## AZ 500 *Microsoft* - *H834-5786*

## AZ 104 *Microsoft* - *H823-5699*

## AZ 900 *Microsoft* - *H734-4932*